



## Yondr Pouch Information and Frequently Asked Questions

### **Morning and Afternoon Procedures**

#### **Morning**

1. Before the pupils walk onto the school site, their phone is turned off or placed on airplane mode.
2. They head to a magnet, open their Yondr pouch and place their phone inside – they then lock the pouch.
3. The pouch is placed in their bag.

#### **Afternoon**

1. As the pupils leave the school site, they tap their pouch on one of the unlocking bases.
2. As the pouch is tapped, the button should be pushed to release the lock.
3. The phone is retrieved, and the pouch is closed back up.
4. The phone and pouch are placed in the student's bag and brought to school the following day.

### **Frequently asked questions**

#### **How long does it take to unlock the pouch?**

The unlocking process is quick, and students typically don't need to break stride. While students are still getting used to how to unlock pouches, staff will be on hand with mobile unlocking stations to stop queues forming in the first few weeks. If needed, we will add extra unlocking points.

#### **What if my child arrives late or needs to be dismissed early?**

The main office will have an unlocking device for students to monitor students arriving late or leaving early.

#### **What if my child is attending an extracurricular activity after school?**

The magnets will be available after school until 6:00pm if a club/fixture runs later this the teacher will ensure that the pupils have access to one of the handheld magnets.

#### **Will my child's phone be safe?**

Students are in possession of their phone - in their Yondr pouch - for the entire school day. We will advise students to store the pouch safely in their bags. While the Yondr pouch will provide some protection, it's not a protective case, so students should continue to handle their phones with the same care they normally would do to prevent damage.

#### **What happens if a student forgets to open their pouch at the end of the day?**

In Yondr's experience, this almost never happens. All students funnel past the unlocking stations at the exits, and they typically want their phones back. If they do arrive home with their phone in their pouch, they can either come back to school to unlock it or have a phone free evening!

**What happens if a student forgets to bring in their pouch?**

The student's phone will be collected and securely stored in the school office until the end of the day. Parents/carers will be contacted and reminded of the procedures. If the pouch is repeatedly forgotten, their pouch will be treated as lost, and a replacement fee of £18 will be charged. We suggest that students leave the pouches in their school bags and pouches must stay in the locked position when they are not at school.

**What if my child needs their phone for medical reasons?**

We have an alternative solution for the small number of students who require their phones for medical reasons (e.g. type 1 diabetes). We will be in touch with these families if they have informed us of their medical condition.

**My child currently doesn't bring a phone to school; how will this work for them?**

Please send an email to the main school office. We will then contact you to discuss the next steps.

**What happens if a phone is seen outside of a pouch on the school site?**

If a student is found in possession of a phone outside their pouch on the school site, they will be given a C4; their phone will be confiscated and returned when a parent/carer or agreed adult picks it up from the school site (reception is open until 4:30pm).

Other reasons why a pupil may receive a C4 and have their phone maybe confiscated:

1. Unlocked pouch without permission
2. Damaged pouch that cannot lock
3. Pouch is not closed
4. Evidence to show a pupil has used their phone in school
5. Alternative phone in pouch
6. No phone in the pouch
7. Evidence to show pupil has used their phone in school

**What if the Yondr pouch gets damaged?**

Any attempt to tamper with the Yondr system, including use or possession of high-strength magnets will be treated as a serious offence, potentially resulting in a replacement fee of £18, confiscation of their device until collected by a parent and suspension.

If accidental damage occurs, students must report it immediately and hand their phone and pouch into reception for the day, if they can no longer lock their pouch. If damage is discovered during checks and has not been reported, it may be considered intentional.

We will be conducting random pouch/spot checks over the full academic year to assess the condition of the pouches.

**What happens if I need to contact my child in an emergency?**

If you need to contact your child in an emergency, please call the main school office. Staff will ensure that your message is passed on to your child as quickly as possible.